



In this role, you will join the Professional Services division of our Southfield or Chicago office. We are seeking a qualified candidate with well-developed skills in CAFM application delivery. This position is a key role on the Implementation team. You will have ownership of and responsibility for extending and maintaining the applications such as Archibus, Tririga, FM Works and Maximo. This role requires customer focus, a deep understanding of the CIFM\CMMS products, and an outstanding level of technical proficiency.

Duties & Responsibilities:

- Identify software parameters and work with in IWMS/CAFM Technology to create application responses to client
- Manage multiple related project simultaneously
- Manage expectations of client sponsors
- Able to assist in the development of proposals.
- Monitors and adjusts teamwork effort to meet schedule and budget
- Experience with database management, spreadsheets, word processing, graphics and presentation tools
- Experience in developing work process responses to unique client demands requiring multiple tools
- Experience in MS Project and other office suite modules
- Excellent verbal, written communication skills and excellent administrative skills
- Maximize the service revenue and billable efficiency
- Lead client engagement relationship, communication, and service delivery
- Work closely with the business developers to grow revenue

Education and Experience Required:

- Bachelor's Degree Required
- Experience writing functional and technical specifications
- Strong knowledge of relational databases
- 8+ years of facilities experience
- 5 years' implementation experience
- 5 years' experience installing, configuring and customizing – Archibus, Tririga, FM Works, Maximo or other contemporary CAFM\CMMS software
- Knowledge of Facility Center, FIS, Archibus, Tririga, Maximo, FM Systems
- Strong AutoCAD/MicroStation knowledge